

*The University of Texas  
Health Science Center at Houston*

*Office of Legal Affairs and Institutional Compliance*

**HEALTHCARE RISK MANAGEMENT**

7000 Fannin, Suite 1460; Houston, Texas 77030 ♦ Phone: 713-500-3280; Fax: 713-500-3275

**Professional Liability  
Insurance**

As faculty, residents, and fellows you are afforded professional liability insurance (PLI) through a couple of sources during your training/employment at UT. Residents and fellows, should you stay on with UT after your training, the PLI will continue with UT. The types of coverage are as follows:

**The University of Texas Medical Liability**

**Benefit Plan** — Self-insurance that covers all medical and dental faculty at all locations and medical residents during all rotations outside the walls of Memorial Hermann Hospital. Dental residents are provided this coverage at all locations.

**Limits of Liability Provided Faculty:**

- \$ 500,000 per claim
- \$1,000,000 annual aggregate

**Limits of Liability Provided Residents/Fellows:**

- \$100,000 per claim
- \$300,000 annual aggregate

**First Specialty Insurance Corporation—Medical**

**Residents/Fellows** — This policy is provided by Memorial Hermann for any claims/lawsuits that result from patient care provided during your rotation at Memorial Hermann Hospital only.

**Limits:**

- \$100,000 per claim
- \$300,000 annual aggregate

**State Indemnification** — Because you receive a stipend from UT, you may also be afforded state indemnification, as determined by the Attorney General's Office.

**Amount:**

- \$100,000

Will I ever need a  
**Risk Manager?**

**YES.** Adverse events occur with patient care which can result in claims/lawsuits. Any healthcare provider can be named in the resulting claim/lawsuit.

What will the  
**Risk Manager**  
do to help??







The Healthcare Risk Manager manages, investigates and supports all medical and dental faculty, residents, fellows, students, and nursing faculty and students who may receive claims and lawsuits during their employment and training. The Healthcare Risk Manager is also here to assist with any questions regarding subpoenas received either to produce medical records or appear to testify (such as criminal matters--due to the high volume of trauma cases that come into the ER) and phone calls from attorneys.

Other Important Tasks of the  
**Risk Manager**

- √ Management and investigation of all reported patient incidents and complaints.
- √ Provide risk management education lectures regarding issues that concern you.

# TIPS

## When Should You Call the U T Healthcare Risk Manager?

-  If you have a concern or problem with a patient.
-  If you receive a letter or call from an attorney.
-  If you are served with papers that may be a subpoena for medical records.
-  If you are served with lawsuit papers from a patient's attorney.
-  If you receive a criminal case subpoena.
-  If you have any questions regarding credentialing or state licensure.

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Healthcare  
**Risk Manager**

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## Other Helpful Hints...



Document well.



Communicate well with your patients and others on the healthcare team.



**DO NOT TALK TO STRANGERS!!!**

♦ ♦ ♦

## Always remember...

*You should never handle any legal matters on your own, that is why your University of Texas Healthcare Risk Manager is here to help you.*

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If you have a pending claim or lawsuit and you are leaving U.T., please contact the Healthcare Risk Management Office

at

713-500-3280

to leave a contact number where you can be reached.

Thank you.

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